

Shakin' Stevens Charity Golf Day T&Cs

These Terms & Conditions (“Terms”) apply to all bookings, sponsorships and attendance at the **Shakin' Stevens Charity Golf Day** (the “Event”), organised by **Royal Brompton & Harefield Hospitals Charity** (Registered Charity No. **1053584**) (the “Charity”, “we”, “us”, “our”).

By purchasing a ticket, confirming attendance, or purchasing sponsorship/advertising, you agree to these Terms.

1) Event details

- **Event:** Shakin' Stevens Charity Golf Day
- **Venue:** Denham Golf Club, Denham, UK (the “Venue”)
- **Date:** Thursday 18 June
- **Format:** Team Stableford (best two scores per hole count towards team points)
- **Handicaps:** Full handicap allowance, maximum **28 (men)** and **32 (women)**
- **Tees:** Men - yellow | Women - red
- **Programme (indicative):**
 - 09:00 Registration, bacon rolls and coffee
 - 11:00 Briefing
 - 11:30 Shotgun start
 - 17:45 Dinner, entertainment, prize giving and raffle

We may update timings/activities where needed (see section 8).

2) Bookings and payment

- **Team entry:** Four-ball team ticket - **£700**.
- Bookings are confirmed once we receive **full payment** and issue confirmation (email or invoice receipt).
- Sponsorship and advertising are confirmed once **payment is received** and any required assets (e.g., artwork) are supplied by the deadline.

If you don't have a team but would like to play, please contact **Raf Notarianni** at raf.notarianni@rbhcharity.org.

3) What your ticket includes

Unless stated otherwise, a team ticket includes:

- Green fees for 18 holes and entry into the competition
- Participation in on-course challenges (Longest Drive, Nearest the Pin,) (subject to challenge rules)
- Evening clubhouse event including **three-course dinner with wine**
- Eligibility for prizes (subject to sections 6 and 7)

Any additional purchases on the day (e.g., Beat the Pro entry, raffle tickets, refreshments beyond what is included, etc.) are payable separately.

4) Player details and substitutions

- You may substitute players at any time before the Event by notifying us in writing.
- We may ask for player names/handicap information in advance for competition administration.
- All participants must comply with Denham Golf Club rules and etiquette.

5) Handicap, rules of play and conduct

- The competition format and handicap limits are as listed in section 1.
- Players must follow the Club Professional's briefing and any rules issued on the day.
- Participants must comply with the Venue's rules, including dress code and course etiquette.
- We reserve the right to refuse entry or require any person to leave for unsafe behaviour, harassment, intoxication, or conduct that risks the safety or enjoyment of others. In such cases, no refund or credit will be due.

6) On-course challenges and "Beat the Pro"

- Challenge rules will be confirmed during the briefing and/or displayed on the day.
- Any "Buy a flag" or similar side challenge is optional and subject to availability.
- The Charity's decision (and/or the Club Professional's decision) is final in relation to results, scoring issues and challenge outcomes.

7) Prizes, raffle and auction (if applicable)

- Prize and raffle availability is subject to change.
- Prizes are non-transferable and (unless stated) **no cash alternative** is available.
- Raffle ticket sales and winner announcements will be run in line with applicable legal and regulatory requirements.
- We are not responsible for prizes not redeemed on the day, unless we have explicitly agreed an alternative arrangement in writing.

8) Changes to the Event

We aim to deliver the Event as advertised, but we may need to make reasonable changes, including (without limitation) to:

- The schedule and running order
- The competition format
- Entertainment, speakers or hosts
- Catering, menu and wine selection
- Challenge details, signage locations or sponsor placements (see section 10)

Any changes will be communicated as soon as reasonably possible.

9) Weather, course closure and disruption

Golf is an outdoor sport and the Event will proceed in most weather conditions.

If extreme weather, course conditions, or factors outside our control mean that play is shortened, delayed, abandoned, or the course is closed by the Venue, we may:

- adjust the format or timings; and/or
- proceed with the clubhouse programme (including dinner/raffle/prize giving where possible).

No refunds will be available in these circumstances. If the Event is postponed or rescheduled, we may (at our discretion) offer a transfer of your booking to the new date.

10) Sponsorship and advertising

We offer sponsorship and advertising packages, including:

- **Challenge Sponsor - £2,000**
- **Hole Partner - £250 per hole**
- **Event Programme Advert - £300 (full-page advert)**

Sponsorship/advertising fulfilment

- Sponsorship and advertising benefits will be delivered as described at the time of booking, subject to operational constraints and section 8.
- Where a specific benefit cannot be delivered for reasons outside our control (e.g., signage location restrictions), we will provide a **reasonable equivalent** wherever possible.
- **Sponsorship and advertising payments are non-refundable.**

Artwork and approvals

- Programme artwork must be provided by the deadline communicated by the Charity. If artwork is not received by the deadline, we cannot guarantee inclusion.
- Use of the Charity's name and logo must be approved in advance. Please contact raf.notarianni@bhcharity.org.

11) Cancellations by you

If you need to cancel:

- Please notify us in writing as soon as possible.

- We strongly encourage you to **substitute players** if you can no longer attend.

Refunds (if any) will be handled as follows:

- Cancellation **more than 8 weeks** before the Event: **refund minus admin fee/percentage**
- Cancellation **between 8 and 4 weeks** before the Event: **50% refund**
- Cancellation **within 4 weeks** of the Event: **no refund**

Sponsorships and programme advertising are generally **non-refundable** once confirmed and/or once artwork deadlines have passed, due to production and fulfilment costs.

13) Health, safety and liability

- Participation is at your own risk. Golf involves physical exertion and the risk of injury from slips, trips, falls and golf balls/clubs.
- You are responsible for your own health and fitness to take part. If you have concerns, seek medical advice before attending.
- To the fullest extent permitted by law, the Charity will not be liable for any loss, injury, or damage sustained at the Event, except where caused by our negligence and where liability cannot be excluded by law.
- We are not responsible for loss or damage to personal property.

14) Photography, filming and marketing

We (and/or the Venue and our partners) may take photographs and video at the Event for marketing, publicity and reporting purposes (including website, email and social media).

By attending, you agree that you may appear in this content. If you prefer not to be photographed or filmed, please tell a member of staff on arrival or email us in advance at raf.notarianni@rbhcharity.org and we will take reasonable steps to accommodate your request.

15) Data protection

We will use your personal information to administer your booking, communicate event information, and for legitimate stewardship/fundraising purposes connected to the Event. We will handle personal data in accordance with applicable data protection law and our privacy notice.

16) Force majeure

We are not responsible for failure to perform or delay caused by events beyond our reasonable control, including (without limitation) severe weather, course closure, national emergencies, transport disruption, acts of government, or supplier failure.

17) Contact

For queries, dietary requirements, accessibility requirements, sponsorship enquiries or player changes, contact:

Raf Notarianni - raf.notarianni@rbhcharity.org